Making Local and Regional Connections Easier Through the Action Registry

*November 8, 2012* 

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## Agenda: Helping Us Help You



#### We would like to discuss this morning:

- What is an Action Registry?
- What ideas do you have to make it more useful to suit your needs?
- What is the status of the Alignment Tool and Quality Positioning System?
- What else do you want NQF to know?

### First, a bit of background...

NQF is a nonprofit organization that convenes a wide variety of healthcare stakeholders to improve the quality of American healthcare by:

- Building consensus on national priorities and goals for performance improvement and working in partnership to achieve them;
- Endorsing national consensus standards for measuring and publicly reporting on performance; and
- Promoting the attainment of national goals through education and outreach programs.

### A Bit About Our Team: Example

#### (QPS) Quality Positioning System

- User-friendly tool to search, share, compare info about NQF-endorsed measures

- QPS Version 1.0 launched in late-October

#### Next Steps

Continue to add features, such as sharing information about measure use

#### Community Tool to Align Measures

- Shows 171 NQF-endorsed measures used in 16 AF4Q regions, plus national programs

- Used by many groups to help align measurement work

- Working with three organizations to assess what it takes to align measurement efforts

#### Next Steps

Use ideas for a "Field Guide to NQF Resources"

#### **Measure Registry Needs Assessment**

- Assessment conducted on behalf of HHS

- Explore issues and considerations for better approaches to gathering, storing, and accessing measure information

- Ideas gathered from many stakeholders about a wide range of possible options

#### <u>Next Steps</u>

Final report due to HHS by end of 2012

#### **MONAHRQ Desktop Software**

- Engage leaders from the field to help improve how MONAHRQ can meet the need for a low-cost way to create Web-based reports

- Ensure leading-edge work in public reporting guides MONAHRQ software development

#### Next Steps

Bring together stakeholders to information improvements in AHRQ's free software

### What is an Action Registry?

- A virtual space for organizations to *share* their patient safety improvement activities - or "actions" - and *make connections* with each other
  - Actions can be an event, toolkit, quality initiative, publication, etc.
- Designed to help people promote what they are doing, learn from each other, and work together toward a common goal: improve patient safety and healthcare quality

## www.qualityforum.org/action-registry

### Why Develop an Action Registry?

 Participants in the National Priorities Partnership and the Partnership for Patients wanted it!

 The Partnership for Patients brings together the public and private sector to work on the patient safety priority area of the National Quality Strategy

- Specifically, reducing preventable hospital readmissions and hospital acquired conditions
- Action Registry can be used by anyone working on patient safety



NATIONAL QUALITY FORUM

▲ Action Registry → Site Pages → Home

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Action Registry

I'd like to...

Add an action Update my actions View all actions

View by:

Focus

Events Type of Action

Patient Safety Area of

Stakeholder Group

Geographic Location Target Audience

About the Action

Registry FAQs

Feedback Ouestionnaire

Contact Us

All Site Content

Welcome to the National Quality Forum's Action Registry

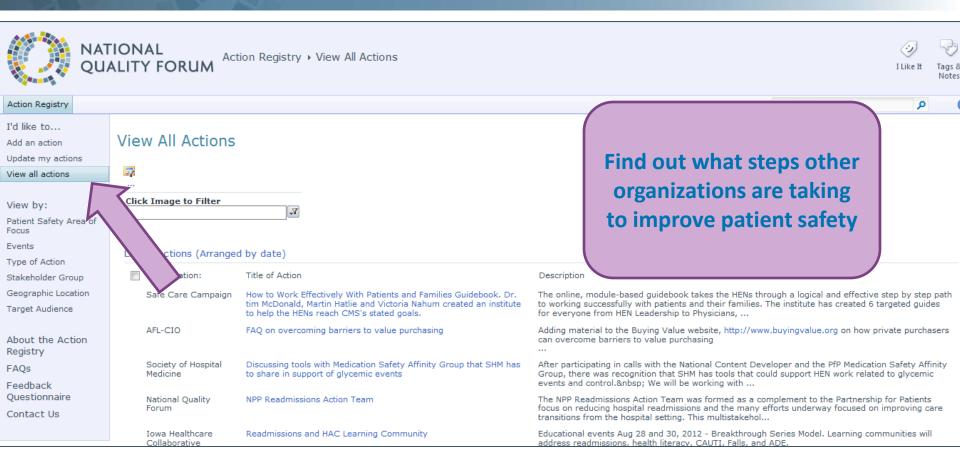
The Action Registry is a virtual space for organizations to share their patient safety improvement activities - or "actions" - and make connections with each other. This interactive tool is designed to help people work together toward one common goal: improve patient safety and quality of healthcare.

With this action registry, you can tell others what you are doing, view others' actions, and search by topic area or keyword. We hope you find this tool useful and appreciate your feedback. If you have questions, please visit the FAQs or Feedback sections located in the left hand column or contact the Action Registry Team at the National Quality Forum directly at actionregistry@qualityforum.org.

Click here to share what your organization is doing.

Easy to use: Action Registry Entry Page

### **Check Out What Others Are Doing**



## Learn from Others' Experiences

Latest Activity	What milestones have you achieved to date?	Learn about results and
Results	Do you have any outcomes or results to share (intermediate or final; quantitati or qualitative)? Please be as specific as possible.	achievements, plus insights on overcoming barriers
Barriers and Solutions	What top three approaches you have used to overcome barriers in reaching your goals? Please be as specific as possible.	r

Find potential partners to help	Partnering Organizations	List the names of organizations with whom you are partnering on this effort. Please spell out the organization's name.
your efforts	Desired Partner Organizations	List the names of organizations with whom you would like to partner on this effort. Please spell out the organization's name.

### Zero In on a Patient Safety Area

#### Patient Safety Area of Focus

#### Filter by Partnership for Patients Area of Focus

- Adverse Drug Events (ADE)
- Catheter-Associated Urinary Tract Infections (CAUTI)
- Central Line Associated Blood Stream Infections (CLABSI)
- Injuries from Falls and Immobility

- Maternity Care/Adverse Obstetric Events
- Pressure Ulcers
- Readmissions
- Surgical Site Infections (SSI)

- Venous Thromboembolism (VTE)
- Ventilator-Associated Pneumonia (VAP)
- Other Hospital-Acquired Conditions
- (Show All Actions)

#### List of Actions (Arranged by date)

Organizatio		a Fliter information to	-based guidebook takes the HENs through a logical and ccessfully with patients and their families. The institute H e from HEN Leadership to Physicians,
AFL-CIO	FAQ on overcoming barriers to	, get to what you find most valuable	the Buying Value website, http://www.buyingvalue.org ercome barriers to value purchasing
Society of H Medicine	lospital Discussing tools with Medication has to share in support of glyo		in calls with the National Content Developer and the PfP re was recognition that SHM has tools that could support and control.  We will be working with
National Qu Forum	ality NPP Readmissions Action Tear	focus on reducir	issions Action Team was formed as a complement to the P ng hospital readmissions and the many efforts underway fo from the hospital setting. This multistakehol

### Tell Us About Your Work in Patient Safety

Site Actions 👻 対							
	ALITY FORUM	▶ Add an Action				ی I Like It	Tags & Notes
Action Registry					Search this site	٩	0
I'd like to Add an action Update my actio View all actions	Add an Action						
			*Required Field				
View by: Patient Safety Area of Focus		Title of Action	Provide a brief title for your action. Limit 255 characters.	*			
Events Type of Action		Organization	Select one.	* 💌			
Stakeholder Group Geographic Location		Description		*			
Target Audience			Provide a short description of your action.				
About the Action Registry FAQs Feedback Questionnaire		Patient Safety Area of Focus	<ul> <li>Adverse Drug Events (ADE)</li> <li>Catheter-Associated Urinary Tract Infections (CAUTI)</li> <li>Central Line Associated Blood Stream Infections (CLABSI)</li> <li>Injuries from Falls and Immobility</li> <li>Maternity Care/Adverse Obstetric Events</li> </ul>	* *			
Contact Us			Select all that apply.				
		Type of Action	Advocacy Event/Conference/Workshop/Webinar Funding Opportunity	* •			

#### What Do You Think?

How do you currently identify what others are doing in a specific topic or focus area?

• What information and/or functions would you like to access to connect with another organization?

- How can we improve the Action Registry to meet your needs?
- Next Steps:
  - Beta testing with stakeholders throughout November
  - Official launch on November 30

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4 0005	CAHPS Clinician/ Group Surveys-( Adult Primary Care, Pediatric Care, and Specialist Surveys)	Family-Centered Care	Engagement	Patient Experience	x																				1
5 0006	CAHPS Health Plan Survey v 4.0 – Adult Questionnaire	Person-and Family-Centered Care	Patient and Family Engagement	Patient Experience															x						1
6 <u>0018</u>	Controlling High Blood Pressure	Prevention and Treatment of Leading Causes of Mortality	Outcomes	Intermediate Outcomes				×	x									V			x				4
7 0027	Smoking Cessation, Medical Assistance: a. Advising Smokers to Quit, b. Discussing Smoking Cessation Medications, c. Discussing Smoking Cessation Strategies	Health and Well- Being	Population Health and Prevention	Healthy Lifesty Behav	Y		Ali			m	e'	nt	T	0(	21									x	6
8 0028	Measure Pair: a. Tobacco Use Assessment, b. Tobacco Cessation Intervention		Population Health and Prevention	Healthy Lifestyle Behaviors			Al	18													x				2
9 0031	Breast Cancer Screening	Health and Well- Being	Population Health and Prevention	Effective Preventive Services				*		x	x	x	x	x	x	x				x	x			x	11
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11 0034	Colorectal Cancer Screening	Health and Well- Being	Population Health and Prevention	Effective Preventive Services	x	x				x	x			x						x	x			x	7
12 0038	Childhood Immunization Status	Effective Communication and Care Coordination	Care Coordination	Care Transitions		x								x										x	2
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### A Sincere Thank You...

#### **Community Tool to Align Measurement – Launched February 2012**

- Your AF4Q leaders helped develop this tool to support alignment of efforts within and across regions, with the National Quality Strategy, as well as with national programs
- It continues to be a very popular resource at the local, state, and national levels

In use by MANY public- and private-sector organizations, including NQF!

### Examples of Folks Using the Alignment Tool

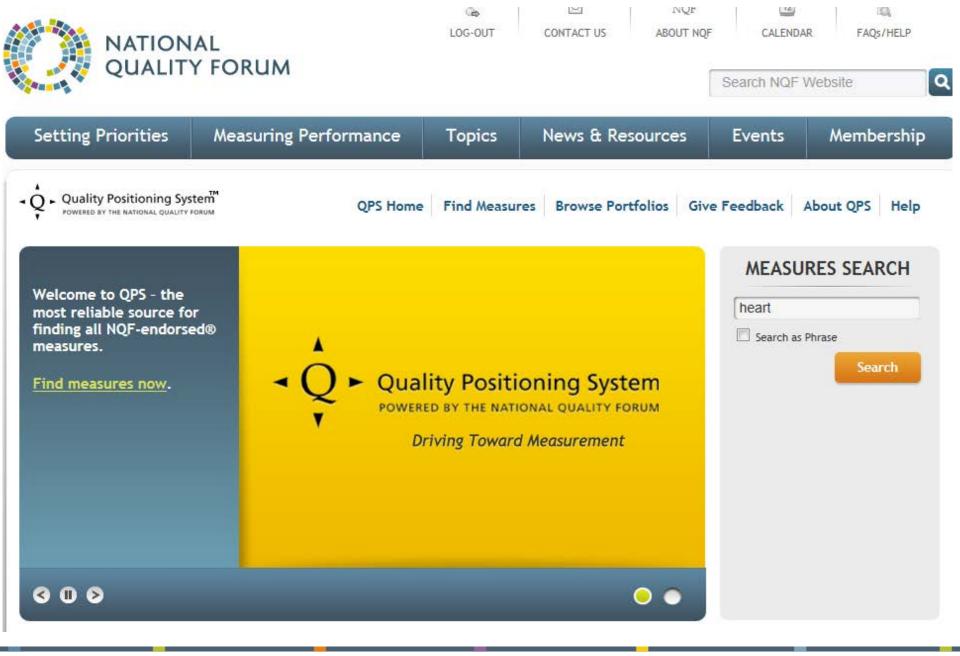
- AF4Q alliances in Oregon, Detroit, Maine, Cincinnati, and several on the AF4Q Measure Alignment Affinity Group
- Xerox
- Ford-UAW
- Humana
- State of Kentucky
- Quality Alliance Steering Committee (QASC)
- AHRQ's Chartered Value Exchanges (CVEs)
- Others too

# The Quality Positioning System (QPS): Improving Access to NQF-endorsed Measures

**QPS** is a web-based resource created to:

- Easily find NQF-endorsed<sup>®</sup> measures
- Share information about measures of interest to you
- See what measures are used by others (including some national programs)
- Stay informed about measures' endorsement status

# www.qualityforum.org/QPS



#### **NEW FEATURES**

## Use Plain Language to Find What You Need

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Your search term matches a Condition which has been selected for you below.		Cardiac Rehabilitation Patient Referral From an Inpatient Setting	0642	American College of Cardiology	May 05, 2010	e C	
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National Quality Strategy Priorities		Cardiac stress imaging not meeting appropriate use criteria: Routine testing after percutaneous coronary	0671	American College of Cardiology Foundation	Apr 26, 2011	÷ E	
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#### **NEW FEATURE**

# Export Measure Search Results

<b>Find</b> Measures Portfolios		Measures (132)	Portfe	olios	Compare -	Ŧ	
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National Quality Strategy Priorities		Cardiac stress imaging not meeting appropriate use criteria:	0671	American College of Cardiology Foundation	Apr 26, 2011	Ē	

#### Share Your Experience Using a Measure

0105 Antidepressant Medication Management STEWARD: National Committee for Quality Assurance

**NEW FEATURES** 

#### MEASURE DESCRIPTION:

The percentage of members 18 years of age and older who were diagnosed with a new episode of major depression and treated with antidepressant medication, and who remained on an antidepressant medication treatment. Two rates are reported.

a) Effective Acute Phase Treatment. The percentage of newly diagnosed and treated members who remained on an antidepressant medication for at least 84 days (12 weeks).

b) Effective Continuation Phase Treatment. The percentage of newly diagnosed and treated members who remained on an antidepressant medication for at least 180 days (6 months).

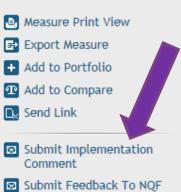
#### NUMERATOR STATEMENT:

a) Effective Acute Phase Treatment: At least 84 days (12 weeks) of continuous treatment with antidepressant medication during the 114-day period following the IPSD (inclusive). The continuous treatment allows gaps in medication treatment up to a total of 30 days during the 114-day period. Gaps can include either washout period gaps to change medication or treatment gaps to refill the same medication.

Regardless of the number of gaps, there may be no more than 30 gap days. Count any combination of gaps (e.g., two washout gaps of 15 days each, or two washout gaps of 10 days each and one treatment gap of 10 days).

b) Effective Continuation Phase Treatment: At least 180 days (6 months) of continuous treatment with antidepressant medication (Table AMM-D) during the 231-day period following the IPSD (inclusive). Continuous treatment allows gaps in medication treatment up to a total of 51 days during the 231day period. Gaps can include either washout period gaps to change medication or treatment gaps to refill the same medication.

Regardless of the number of gaps, gap days may total no more than 51. Count



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#### MEASURE STATUS:

Current Activity: Endorsement Maintenance: Behavioral Health Phase 1 and 2

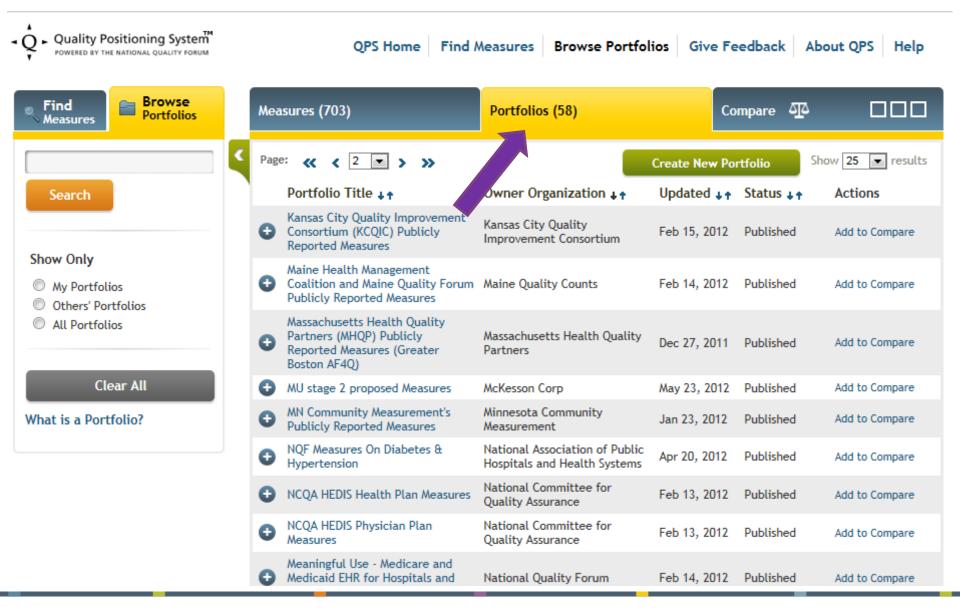
Endorsement Type: Endorsed

Last Updated Date: Jan 04, 2012

eMeasure Available: Yes

Measure History: Full History

## See Lists of Measures Others Users



## Make Your Portfolio Even Better

#### **Three Must-Dos:**

Link to your public report

- 2. Add owner keywords
- 3. Include your contact information

	Measures (701)	Portfolios ( <u>Result Lis</u>	<u>t)</u>	Compa	re 🐴							
	Healthy Memphis Common Table Publicly Reported Measures OWNER ORGANIZATION: Healthy Memphis Common Table											
	DESCRIPTION: These are the NQF-endorsed measur Table's public reporting efforts.	n C	<ul> <li>Edit</li> <li>Add Note</li> <li>Collaborate</li> </ul>									
	RELEVANT WEBSITE(S): http://healthcarequalitymatters.org http://www.healthymemphis.org/	1			Portfoli	ortfolio Repor o Print View Measures	t					
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	Owner Organization: Healthy Memphis Common Table	Created Date: December 14, 2011										
	Owner: Katie Dyer	Last Modified Date: April 25, 2012										
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	ACEI or ARB for left ventricular systolic Myocardial Infarction (AMI) Patients	dysfunction- Acute	0137	Centers for Medicare ar	d	Jan 18, 2012	T					

Medicaid Services

## Easily Share Your Work and Save Time

- Include a hyperlink to information about a measure in your private and public reports
  - Clearly show which NQF-endorsed measure(s) you use (even if you changed the measure name)
  - Save time rely on QPS to provide the background information about each measure (so you don't have to)
- Use the new simple URLs for each measure:

# www.qualityforum.org/QPS/####

#### **Upcoming NQF Activities**

- Action Registry launches November 30
- Refinement QPS v1.0 based on your feedback
  - Developing 'widgets' so it is easier to connect your work to NQF-endorsed measures in QPS
  - Expanding the portfolio feature to gather even more information about how you and others use NQF-endorsed measures
- Coming in 2013: *Field Guide to NQF Resources*

#### At Your Service

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